

# INTRODUCTION

## CHOOSING YOUR PRIMARY CARE PROVIDER (PCP)

THE FOLLOWING INFORMATION HAS BEEN DESIGNED SO YOU WILL KNOW WHICH PROVIDERS ARE AVAILABLE UNDER MOLINA HEALTHCARE OF WASHINGTON, INC. (MOLINA HEALTHCARE)

When you enroll with Molina Healthcare, you will select a Primary Care Provider, ("PCP"). Your PCP may be Family Practice, General Practice, Adult Medicine, Internal Medicine or Pediatrics. You may want to have one PCP who will see your whole family or you may want to have one PCP for you and a different PCP for your family.

Your PCP will be the provider who will treat you when you need medical care. Your PCP will coordinate your care and refer you to a specialist, whenever it is medically necessary. You must see your PCP each time you need medical treatment unless it is an emergency. You do not need to get a referral from your PCP for a visit to Family Planning Services.

## **Primary Care Provider Specialty Chart**

The chart below will help you learn what each specialty (type of PCP) means so you can choose the best <u>PCP</u> for you and your family:

PCP Specialty	Who will he or she see ?
Family Practice	Your whole family
General Practice	Your whole family
Adult Medicine	Adults only
Internal Medicine	Adults only
Pediatrics	Children only

Now that you have an idea about the type of provider you want as a PCP for yourself and your family, you need to select who that PCP will be.

- Look for a PCP in the city where you live.
- **Pick** a PCP for you and your family
- Write the name of the PCP(s) you choose for you and your family on the Basic Health Enrollment Form.
- **Check** to make sure you filled out the Enrollment Form Correctly.
- **Sign** your name on the Enrollment Form.
- Mail your completed Enrollment Form.

If you want to know about a PCP's medical training, board certification, etc., call Member Services and we will get you the informaton.

#### Some PCPs have joined a network

Networks include PCPs, specialists, hospitals and other providers. If you choose a PCP in a network, and you need to see a specialist or go to the hospital, your PCP will send you to a network specialist or hospital.

## HOW TO SELECT AN OB/GYN

As a member of Molina Healthcare, women may obtain services from an Obstetrician/Gynecologist (OB/GYN) provider without receiving prior authorization or approval from their Primary Care Provider (PCP).

Women may continue to receive primary medical care through their PCP obtaining OB/GYN specialty care with the provider of their choice.

Where and when to reach us in Washington: 1-800-869-7165 • 7:30 a.m. to 5:30 p.m., Weekdays